



## keyfacts

### about our insurance services

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#### 1 The Financial Services Authority (FSA)

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The FSA is the independent watchdog that regulates financial services. It requires us to give you this document. Use this information to decide if our services are right for you.

#### 2 Whose products do we offer? [Note 6] [Note 7]

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- ✓ We offer products from a range of insurers [for] Motor Insurance, Household Insurance, Travel Insurance, Computer Insurance, Identity Theft, Liability Insurance, Commercial Combined, Marine Insurance, Small Craft Insurance, Goods in Transit, Motor Fleets, Commercial Vehicle, Pet Insurance, Term Assurance, Private Health Insurance, and Personal Accident & Sickness, Mortgages.
- We [can] only offer products from a limited number of insurers  
  
Ask us for a list of insurers we offer insurance from.
- We [can] only offer product[s] from a single insurer

#### 3 Which service will we provide you with?

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- ✓ We will advise and make a recommendation for you after we have assessed your needs
- ✓ We may ask some questions to narrow down the selection of products that we will provide details on.
- ✓ When we have offered options you will then need to make your own choice about how to proceed.